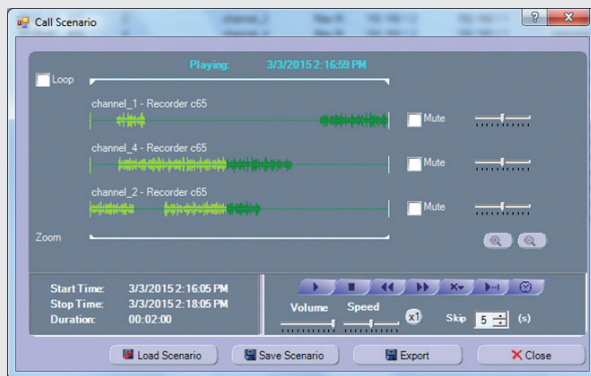


VC-MDx Applications and Options

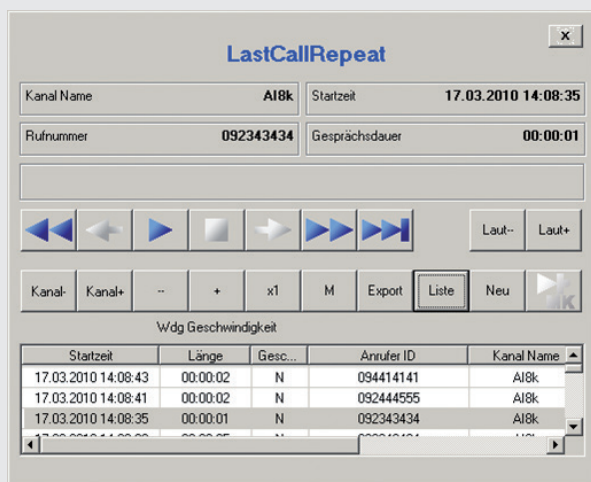
Workstation

The Workstation Software is the tool for the comfortable evaluation and playback of VC-MDx recordings. Scenario Playback, 16 Channel Multichannel playback, Text comments and export of recordings in different formats are just a part of the features included. Playback can be done from the VC-MDx via LAN, from removable media or NAS archives. It is possible to connect up to 30 Workstation Clients on one MDx.



Last Call Repeat

The Last Call Repeat Client is the fastest way to your latest recording. Designed for the use at the Call Taker workplace, the LCR connects via LAN and displays pre-selected channels. Operated by mouse or touch-screen the playback can be started immediately. The GUI and functions of the LCR can be configured individually, based on user requirements.



Administrator

The Administrator Software enables the remote Configuration and Supervision of one or more MDx recorders. System messages and Alarms are displayed and the user has access to the system logs.



User Management

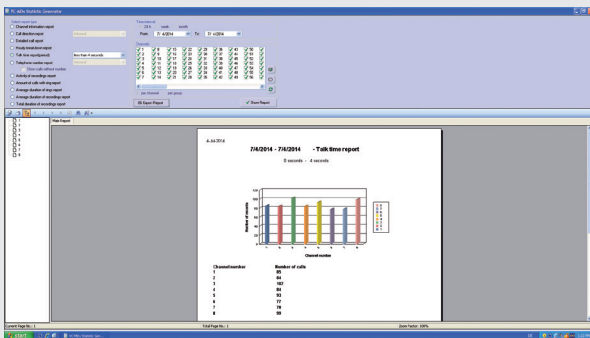
The User Management Software provides a central, multi-tenancy user & rights administration for one or more VC-MDx Recorder. User rights can be defined by roles or by granting access to single functions. Different options to management passwords are available. Optional it is also possible to connect the User Management with Active Directory.

AudioCenter

The AudioCenter archives recordings from one or more VoiceCollect® Recorders via LAN. The user can configure the archiving type, the bandwidth used and the archiving period. The evaluation and playback from AudioCenter archives is done using the AudioCenter software.

Statistic Generator

With the help of the Statistic Generator the user can request data about the usage of his recording system via network. The pre-defined reports are available for single channels or the whole system and for different time intervals. The data is available in different formats, including PDF, XLS and CSV.



Marker Application

The Marker Application is used for the manual control of a dedicated recording channel from the user PC. The Marker Function can be configured for the following applications: Call marking, Malicious Call Recording, Private or Recording on Demand.

LCRflex

LCRflex is a WEB-based application for the fast, target-oriented playback. Optimized for Touch Screen operation offers the LCRflex easy to adapt functionalities and display options. The freely scalable solution is suited especially for Call Takers in Emergency Centers with high number of radio and telephone calls.

Alle Kanäle	Gerufene Nummer	Rufende Nummer	Startzeit	Dauer
4 R3Funk_4	5364732	094234432 Paul Gr	11.03.2014 14:40:06	00:00:00
3 R3Funk_3	8678686	094414141 VII	11.03.2014 14:40:02	00:00:00
2 R3Funk_2	2342255	012222222 SuperVaby	11.03.2014 14:39:36	00:00:27
1 R3Funk_1	3267868237	092123123 Cristina	11.03.2014 14:39:26	00:00:41
4 R3Funk_4	2342255	012222222 SuperVaby	11.03.2014 14:39:16	00:00:04
2 R3Funk_2	213425	092343434 Florin	11.03.2014 14:39:00	00:00:27
3 R3Funk_3	23552	8989689 Mihai	11.03.2014 14:38:10	00:01:14

Equalization

Equalization is a option for VC-MDx Recorder in redundant configuration. If a Recorder is put out of service, e.g. for preventive maintenance, the database and audio content is equalized with the active one after being put in service again. After the equalization process on both MDx the same recordings are available again.

Secure Copy with Player

The option Secure Copy allows to copy recordings in original VoiceCollect® format (e.g. to CD-R or USB Media). During the copy process a digital signature is added for verification. Standalone player software is added to the audio files for easy playback.

VoiceCollect® Import Agent

The Import Agent allows the insertion of audio files into the VC-MDx recording buffer. WAVE and MP3 audio files are supported. Call related data can be generated from the file name or added in XML format. The Import Agent loads the content from a pre-defined network partition or via FTP service.

API for synchronized Playback

The API for synchronized playback enables the access to recordings for 3rd party systems, e.g. for time synchronized playback of audio content with radar displays. The API provides Date/Time selection of up to 16 recording channels and playback as common signal. Proprietary solutions exist for certain manufacturers of ATM systems, like Thales Topsy.