

## **System requirements VC-MDx Remote Clients**

### **System requirements for the installation of VC-MDx Recorder Software**

- Supported Operating Systems
  - Windows 10 (iot) Enterprise LTSB 2016 x64
  - Windows Server 2019
- Microsoft dotNET Framework versions 3.5 SP1 and 4 must be installed
- Min 8 GB RAM
- 1 free USB Port to be used for SW Dongle
- Min. 1 network interface with Gigabit Ethernet
- Keyboard, Mouse, Monitor, loudspeaker/headphone for local operation
- Storage capacity
  - 120 GB of disk space (minimum, dedicated local partition to install Operating system and software)
  - 40 GB of disk space (dedicated local partition called "Database" to install Database)
  - Rest of free disk space (dedicated local partition called "Buffer" to archive calls). Storage capacity depends on expected traffic, min. 1TB is recommended.
- Interfaceboards (PCI / PCIe) running on customer provided HW are not supported

### **System requirements for the installation of VC-MDx Workstation Software or VC-MDx Administrator Software**

- PC with Windows 10 64 Bit,
- CPU Speed: min. 1GHz
- Memory (RAM): 4GB, better 8GB
- Storage space (HDD): 500 MB
- Network interface board, soundcard and loudspeaker
- Microsoft dotNET Framework Versions 3.5 SP1 and 4 must be installed

### **Requirements for VM:**

- HOST
  - VM-Ware ESXi 5.5 or higher
  - Microsoft Hyper-V for Windows Server 2016 or higher
- GUEST
  - Min. 4 processors
  - RAM
    - 16 GB for systems up to 512 channels / sessions
    - If Postgre SQL is not used, customer has to adapt the size of the RAM according to expected traffic.
  - Database
    - PostgreSQL V13 (Standard)
  - Supported Operating Systems
    - Windows 10 (iot) Enterprise LTSB 2016 x64
    - Windows Server 2016 or higher

### **Remarks to VoiceCollect MDx licence for VM:**

- Using VM the following partitions should exist:
  - C: min. xxxGB for OS, size is system depending)
  - D: min. 40GB (database)
  - E: min. 1000GB or larger (buffer)
- The license is tied to the VM. A transfer of the license to another platform or VM is not possible. Moving of a virtualized recorder to another host is excluded of a.m.