VoiceCollect®

System requirements VC-MDx Recording SW

System requirements for the installation of VC-MDx Recorder Software

- Supported Operating Systems
  - Windows 10 (iot) Enterprise LTSB 2016 x64
  - Windows Server 2019
- Microsoft dotNET Framework versions 3.5 SP1 and 4 must be installed
- Min 8 GB RAM
- 1 free USB Port to be used for SW Dongle
- Min. 1 network interface with Gigabit Ethernet
- Keyboard, Mouse, Monitor, loudspeaker/headphone for local operation
- Storage capacity
  - 120 GB of disk space (minimum, dedicated local partition to install Operating system and software)
  - 40 GB of disk space (dedicated local partition called "Database" to install Database)
  - Rest of free disk space (dedicated local partition called "Buffer" to archive calls). Storage capacity depends on expected traffic, min. 1TB is recommended.
- Interfaceboards (PCI / PCIe) running on customer provided HW are not supported